

Communication with stakeholders

In order to promote Corporate Social Responsibility, GSD continues to communicate with stakeholders through multiple channels, and regularly reports the communication situation to the board of directors. The communication with stakeholders in 2020 has been reported to the board of directors on 2020/12/24.

Stakeholders	Topics of concern	Communication channels and contact	Actual Result of Communication
Customer	1.Information security 2.Product quality 3.Corporate government 4.Information disclosure	The Contact : Miss Zhu Tel : +86-21-50550314*213 E-mail : zhuliping@gsd.net.cn Channels : ✓ There are 32 location in China. ✓ Online Customer Service ✓ Appeal mailbox ✓ Annual report and website of GSD	1.Handle 13 case of customer compliant 2.Achieved 195 customer satisfaction survey.
Suppliers	1.Supplier management policy 2.Information disclosure	The Contact : Miss Guo Tel : +86-21-50550314*226 E-mail : chanxiao@gsd.net.cn Channels : ✓ Supplier communication meeting ✓ Appeal mailbox ✓ Annual report and website of GSD	1.Held 31 supplier communication meeting 2. Cumulated 99 long-term suppliers have signed environmental commitment
Shareholder	1.Operating performance 2.Corporate government 3.ESG strategy 4.Ethical strategy	The Contact : Andrew Wu Tel : +886-91685-6641 E-mail : ir@gsd.net.tw Channels : ✓ Annual shareholders meeting ✓ Investor conference	1. Participated in 3 investor conferences. 2. Held 1 shareholders meeting 3. Announce monthly revenue on 5 th . 4. Announced quarterly and annual financial

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		<ul style="list-style-type: none"> ✓ Annual report and website of GSD ✓ Disclosures on MOPS 	statements on the day of approval by the BoD.
Employee	1.Labor Relations 2.Human rights 3.Employee benefits 4.Operating performance	The Contact : Miss Shen Tel : +86-573-89508888*8821 E-mail : hr@gsd.net.cn Channels : <ul style="list-style-type: none"> ✓ Information platform in GSD ✓ Employee Handbook ✓ Annual report and website of GSD ✓ Appeal mailbox 	<ol style="list-style-type: none"> 1. Held 674 book clubs. 2. Completed 183 on-job training. 3. Completed employee satisfaction survey. 4. Invite external lecturers to hold gratitude lectures to enrich the minds of employees 5. Held team activities to increase team cohesion 6. Held employee skill contest to encourage employees to learn professional knowledge and skills .
Society	1.Environment 2.Human rights 3.Corporate social responsibility	The Contact : Miss Xu Tel : +86-573-89508888*8822 E-mail : xujinmei@gsd.net.cn Channels : <ul style="list-style-type: none"> ✓ Annual report and website of GSD ✓ MOPS ✓ Labor union activities 	<ol style="list-style-type: none"> 1. Cooperated with 2 schools (Taiwan Cheng Kung University and China Tongji University) to establish research centers, and a total of 3 projects be carried out in 2020. 2. Donated CNY20,000 to traditional culture dissemination, Danghu academy. 3. Donated clothing, stationery, etc. to mountainous areas.

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			4. Held cherish food activities.
Government/ Competent authority	1.Law compliance 2. Corporate government 3.Labor relation	Channels : Andrew Wu Tel : +886-91685-6641 E-mail : ir@gsd.net.tw Channels : ✓ Official document ✓ Authorities Forum ✓ Inspection by the authorities ✓ Disclosures on MOPS	Participated 4 Forum held by authorities: 1. Insider trading prevention and insiders' share transaction regulation forum. 2. Corporate government and integrity forum. 3. 2020 forum for listed companies. 4. 2020Q4 forum for promoting adoption of IFRS.